

Welcome to the Dakota CC Summer Camps!

Your child is in for a great camp experience with fun and engaging activities. We would like to take this opportunity to share information that will help ensure a safe and comfortable environment for all participants.

Camp Hours

- Camp will run from 8:00 a.m. – 5:00 p.m. each day.

Drop Off

- Drop offs will take place between 8:00 a.m. – 9:00 a.m. at the Dakota Fieldhouse, (located on the north side of the campus, across from the school field).
 - Enter through the Fieldhouse main entrance and proceed to the check-in table set up in the SW corner of the Fieldhouse Gymnasium. If you are unsure where to go, please ask at the Customer Service Desk inside the Fieldhouse entrance.

Pick Up

- Pick-Up will take place between 4:00 p.m. – 5:00 p.m. in the Dakota Fieldhouse Gymnasium (**unless otherwise stated by Camp Instructors**). *Please note pick-ups after 5:00 p.m. may result in late fees.*
- To ensure an effective and safe pick-up procedure, we require the following:
 - Please be prepared to show your ID when picking-up your camper.
 - If you are designating someone else to pick up your child, please ensure that you have informed the Summer Camp Supervisor, and that the individual arrives with photo identification to sign out your camper.
 - Any change in approved pick-up person(s) must be communicated to the **Summer Break Camp Supervisor** and/or **Customer Service Team** *no later than 2:00 p.m.* on the day of pick-up.
 - If you need to drop off or pick up your camper at an alternate time, please let us know as far in advance as possible so we can make arrangements for your camper to be supervised during pick up.
- Failure to notify the camp of a change in authorized pick-up person for that day will result in a phone call to the emergency contact to verify the identity of the individual picking-up your camper.

What to Bring to Camp

- Bag lunch (no microwave available) and snacks*
- Water bottle
- Activity appropriate clothing (indoor & outdoor)
- Running shoes with non-marking soles
- Sunscreen and/or insect repellent

*** Food Allergies: Due to life threatening allergies, please do not send snacks containing NUTS (including Nutella, almond butter, and peanut butter).** *If your child has a life-threatening food allergy, please ensure you complete the medical form linked below.*

Please note the DCC is not responsible for lost or stolen goods. We strongly encourage that all items coming with your camper have their name or initials on them and that valuables are left at home.

What Not to Bring to Camp:

- Personal electronics including gaming devices, iPods/Pads, **cell phones**, computers
- Toys, cards or collectibles
- Sandals/slippers, Shoes with wheel heels built in

Medical Information

To ensure we provide the safest experience possible for your child, please ensure you advise us of any medical considerations for your camper by completing the [Dakota CC Medical Form](#). Please submit completed forms by e-mail to customerservice@dakotacc.com, or in person to the Reception Desk at Fieldhouse, a minimum of two business days in advance of your child's first day of camp. DCC Summer Camp Staff will review the information and reach out to clarify any questions or concerns.

Emergency Procedures and Medical Care

The camp has an onsite medical emergency plan for immediate care. In case of an accident or injury at camp, staff will first attempt to contact the child's parent(s)/guardian. If this is not possible, staff will attempt to notify the additional listed emergency contacts.

Please ensure that the emergency contacts are aware they are listed so as to avoid any confusion in an emergency.

Inclusion

Summer Camp should be an important part of a child's development. We recognize that participants may have unique considerations, including:

| | | |
|-----------------|-----------|--------|
| Visual/auditory | Mobility | ADHD |
| Behavioral | Cognitive | Autism |

Participants often come from different backgrounds and experiences such as:

| | | |
|----------------|--------------------|-----------|
| Socio-economic | Gender identity | Cultural |
| Ethnic | Sexual orientation | Religious |

The DCC endeavors to make our camp welcoming to all. Families with children who may require additional support or require special considerations should identify this during the registration process. If you would like to request a conversation to discuss any specific needs with a member of our team, please reach out prior to the start of camp so that we can make time to connect with you.

Individual Support

While children will always be under supervision, we are not able to provide one-to-one support for campers. If it is determined the child would benefit from one-to-one supervision, DCC staff will review options with the family, including:

Family providing a support person who is not a parent of the child

Family funded support

Children disABILITY Services funded support

With the diversity of campers attending our programs, occasionally a participant may have a bad experience despite our best efforts. We will do our best to identify the cause of the issue and work with families to improve. However, sometimes despite everyone's good intentions, our camp may not be a fit for all participants. In these rare situations, staff may recommend that the family look at alternative programs that may better suit the child's needs.

Behavior Management

For the enjoyment and safety of all participants and staff, the DCC has a process to address undesired behavior. This process includes:

- Explaining behavior expectations to all participants.
- Using positive reinforcement to encourage desired behavior.
- Addressing issues with the child directly by asking questions to determine if something triggers undesired behavior.
- Speaking to parents to determine strategies to address continued challenging behavior.
- Appropriate consequential action, which may include suspension from the program.

The DCC reserves the right to request that a camper leave camp because of a violation of camp rules or regulations, or because of personal conduct that interferes with the health or welfare of themselves or others. Undesirable behaviors include:

- Not following the direction of DCC camp leaders.
- Not following camp rules and guidelines.
- Running away from the group.
- Using inappropriate language.
- Engaging in physical violence.
- Being disrespectful of others.

Parent – Staff Communication

We are looking forward to hosting your child at the DCC Summer Camp! If you have any questions or concerns, please feel free to speak with one of the DCC Camp Staff on site or contact our Customer Service Team or one of our program staff. You can reach us using the contact information listed below.

DCC Summer Camp Staff:

Customer Service Team

customerservice@dakotacc.com

204-254-1010

Jordan McGonigal – Youth Sports and Programs Coordinator

Jordanm@dakotacc.com

204-254-1010 ext. (210)